

LOW WOOD BAY

RESORT & SPA

Welcome to Low Wood Bay Resort and Spa, we hope you had a great journey. The team are looking forward to making your New Year experience very special. We should, by now, know most of your requirements, if however there is anything particular that you need, please do not hesitate to speak to a member of our team.

Please find below the details of what we have planned during your stay.

NEW YEAR'S EVE

Arrive, unpack and unwind within the resort and enjoy the views of Windermere and the fells.

Gala Dinner Celebrations

At 7.00pm we look forward to welcoming you to our Champagne and canapé drinks reception in the Gallery Lounge, accompanied by our Piper. Our Gala Dinner will then commence followed by music and dancing into 2020 until 1.30am with our resident DJ, with our spectacular firework display!

Please note the Black Tie Gala Dinner will be a formal banqueting style of 8 or more guests per table dependent on party size. Please see the table plan that will be displayed in Reception on the day.

Blue Smoke on the Bay Celebrations

Champagne and canapés are served in the Atrium from 6.30pm, your table has been reserved at your requested time, please check with Reception if you are unsure. Enjoy the evening, dance to the music then delight in the ever popular firework display from either the outside terrace or the warmth of the restaurant. Let our DJ help you welcome in 2020 until 1.00am, then retire for the evening.

The Health Club is open today 6.30am – 7.00pm; last Swim 6:30pm. The Spa is open 9.30am – 7.00pm.

NEW YEAR'S DAY

Sadly all good things must come to an end but not before we serve you breakfast in The Windermere Restaurant from 8.00am-12.00pm. For those of you who would like a more leisurely start to your day, why not join us for brunch in Blue Smoke on the Bay from 10.30am-1.00pm.

For those guest staying for the evening both Blue Smoke on the Bay and The Windermere will be serving their popular menus. All rooms are on a bed and breakfast basis this evening, however should you wish to dine please ensure you make a reservation through Reception to avoid disappointment.

The Health Club is open today 6.30am – 7.00pm; last Swim 6:30pm. The Spa is open 9.30am – 7.00pm.

MEET YOUR HOSTS FOR THIS NEW YEAR CELEBRATION

Nevil Jeffery: General Manager

Dawid Croukamp and Daniel Buck: Operations Managers

Festive Elves working to make sure your stay is perfect:

Michelle Croukamp: Personnel Manager

Gemma Jeffery: Weddings and Events Manager

Nicola Wright: Front Office Manager

The team ensuring ensure that your every restaurant and beverage experience is exceptional:

Filip Kierasinski: Food and Beverage Services Manager

Lenka Novotna: Food Services Manager

Jenny Stocks: Windermere Restaurant Manager

Elke van Laarhoven: Blue Smoke on the Bay Manager

Michael Haworth: Liquor Services Manager

The team delivering exceptional food:

Marc Sanders: Resort Head Chef, oversees all kitchen operations working alongside

Chris Hibbert: Hotel Head Chef

Tyrone Blake: Blue Smoke on the Bay Head Chef

The team here for your every need:

Tanya Thompson & James Wilkinson: Guest Relations Managers

Chad Morgan: looks after our Winander Club, the newest part of the Resort

The Front of House team looking after all your room requirements:

Sarah Harker: Executive Housekeeper

Tammy Wilkinson: Housekeeping Manager

Thomas Roach: Reception Manager

Mick Parker: Night Manager

Lynda Horsman: Concierge

Ensuring that your relaxation is of utmost importance should you venture their way:

Andy Sharples: Health Club Manager

Sophie Chubb: Spa Manager

On behalf of myself and the team, we thank you once again for choosing Low Wood Bay to celebrate the festive season and we wish you a very Merry Christmas and a Happy New Year.

Kind regards,

Nevil Jeffery
General Manager