

Changing Rooms & Toilets

This risk assessment covers the risk of coronavirus spread in front of house / guest facing environment. This risk assessment was created on 18th June 2020 and reflects the guidance issues by the HM Government. The coronavirus situation is dynamic and hazards and controls must be updated as government advice changes. In order for this risk assessment to be suitable and sufficient, then contents must be reviewed, controls amended to reflect the operation and then adopted. The use of a sign off sheet is recommended to record the adoption of the risk assessment and that findings of the risk assessment have been communicated to and understood by the relevant team.

Area/Task/Hazard:

Spread of COVID-19 from person to person, both from colleagues, guests and other visitors to this area.

COVID -19 is transmitted from small droplets that are created when infected persons sneeze or cough. These can be directly transmitted to another person or a surface and then transferred if a person touches their eyes, mouth or nose.

Groups at Risk:

- Colleagues
- Hotel Guests
- Visitors
- Contractors
- Members of the public

| Severity (A) | Major Injury/Serious Damage (5) | Likelihood (B) | Possible (5) | People (C) | 6-50 People (2) |
|---------------------|---------------------------------|----------------|------------------------------------|------------|-----------------|
| Calculation | Score: 5 | X | Score: 5 | X | Score: 2 |
| Total Score: | 50 | | Risk Rating - High (>50) | | |

Control Measures:

- **Distance between guests and team members** - Social distancing signage is to be maintained between guests and team members. If you cannot maintain the social distancing then please do not use.
- **Public toilets** - Public toilets are only to be used by the public. All should wash their hands before and after using these facilities. All should maintain government social distancing rules, if this cannot be adhered to do not use the facility until it is safe to do so.
- **Lockers** - Implemented a space between each locker to ensure adhering to social distancing, maximum number of people allowed in the changing room is 4 at any one time.
- **Locker** are sanitised at intervals when empty and after each block session
- **Disinfecting touchpoint** - All touchpoints and surfaces in all changing rooms plus toilets are deep cleaned after each block, however team members will frequently sanitise all high contact points. Appropriate chemical Virosol will be used.
- **PPE** - It is considered necessary for all team members to wear PPE of masks and gloves to help control COVID-19.
- **Handwashing** - Handwashing is recommended to all the team and must be done frequently. Supply of liquid soap and hot/cold water is in all public facilities. Hand sanitiser (minimum of 60%) will be provided to compliment hand washing, but it is not a substitute.
- Hand sanitiser stations are available in all changing rooms and toilet facilities
- **Other mitigating factors** - increasing the frequency of hand washing and surface cleaning, including disinfection of high footfall areas or common touchpoints with particular attention to toilets/restrooms.
 - keeping the activity time of any activity where social distancing cannot be maintained as short as possible
 - using screens or barriers to separate people from each other
 - using back-to-back or side-to-side working (rather than face-to-face) whenever possible
 - reducing the number of people each person has contact with by using 'fixed teams or partnering'
- **Social Distancing** - Signage is visible to all guests. When team members are communicating with guests, they must maintain social distancing
- **Music** - throughout all guest areas music should be kept at an acceptable level
- **Waste Management** - All waste will be split into general and recycled. At the end of every shift the team members must dispose of their individual rubbish in the correct bins - ensuring they are wearing the correct PPE

If control measures are implemented and are effective the hazard can be categorised as:

| Severity (A) | Minor Injury/Minor Damage (2) | Likelihood (B) | Possible (5) | People (C) | 6-50 People (2) |
|---------------------|-------------------------------|----------------|-------------------------------------|------------|-----------------|
| Calculation | Score: 2 | X | Score: 5 | X | Score: 2 |
| Total Score: | 20 | | Risk Rating - Medium (20-49) | | |

Additional Specific Control Measures:

- Site specific - public toilets are staff allowed to use.
-
-
-

-
-
-
-

Responsible Person Signature:

Emma Underwood

Date:

10/6/2020