

## Wet Areas

This risk assessment covers the risk of coronavirus spread in front of house / guest facing environment. This risk assessment was created on 18th June 2020 and reflects the guidance issues by the HM Government. The coronavirus situation is dynamic and hazards and controls must be updated as government advice changes. In order for this risk assessment to be suitable and sufficient, then contents must be reviewed, controls amended to reflect the operation and then adopted. The use of a sign off sheet is recommended to record the adoption of the risk assessment and that findings of the risk assessment have been communicated to and understood by the relevant team.

### Area/Task/Hazard:

**Spread of COVID-19 from person to person, both from colleagues, guests and other visitors to this area.**

COVID -19 is transmitted from small droplets that are created when infected persons sneeze or cough. These can be directly transmitted to another person or a surface and then transferred if a person touches their eyes, mouth or nose.

### Groups at Risk:

- Colleagues
- Hotel Guests
- Visitors
- Contractors
- Members of the public

Severity (A)	Major Injury/Serious Damage (5)	Likelihood (B)	Possible (5)	People (C)	6-50 People (2)
Calculation	Score: 5	X	Score: 5	X	Score: 2
<b>Total Score:</b>	<b>50</b>		<b>Risk Rating - High (&gt;50)</b>		

### Control Measures:

- **Distance between guests and team members** - Social distancing signage is to be maintained between guests and team members. If you cannot maintain the social distancing then please do not use.
- **Chlorine dosage** - will be monitored and maintained. Pools - 0.8 - 2ppm and PH Value of 6.5-7.5. Hot tubs 1.5ppm to 3.0pm and PH Value of 6.5 to 7.5. All pools and hot tubs will be tested every 2 hours and recorded into Shield
- **Poolside** - Poolside Furniture to be sanitised after each use and between sessions. All customers will be advised to lay on a fresh towel. All furniture will be re-aligned maintaining social distancing
- Poolsides will be cleaned using chlorinated water after each block.
- **Minimum numbers** - Minimum numbers are expected in all pools and hot tubs, signage will inform all guests however spot checks will be completed by team members
- **Removal of swim accessories** - All swim accessories will be temporarily removed
- **Disinfecting touchpoint** - All touchpoints and surfaces in all changing rooms plus toilets are deep cleaned after each block, however team members will frequently sanitise all high contact points. Appropriate chemical Virosol will be used.
- **Footwear** - All guests will be given flip-flops at check-in and must be worn throughout all wet areas. Guest may supply their own.
- **Handwashing** - Handwashing is recommended to all the team and must be done frequently. Supply of liquid soap and hot/cold water is in all public facilities. Hand sanitiser ( minimum of 60%) will be provided to compliment hand washing, but it is not a substitute.
- Hand sanitiser stations are available in all changing rooms and toilet facilities
- **Manual Handling** - Some manual handling tasks may require a two person lift or carry. This means potentially coming into close contact with one another, team members must ensure social distancing rules apply
- If the lift or carry is absolutely necessary, then minimise the time the team are in close proximity with one another - using gloves / mask.
- This can be achieved by ensuring the path is clear of obstructions and one person prepares the area ahead of the lift or carry.
- Note - the lift or carry should not be rushed, as this could increase the likelihood of injury. It is about minimising the time team members are in close proximity to one another by preparing for the lift or carry.
- **Other mitigating factors** - increasing the frequency of hand washing and surface cleaning, including disinfection of high footfall areas or common touchpoints with particular attention to toilets/restrooms.
  - - keeping the activity time of any activity where social distancing cannot be maintained as short as possible
  - - using screens or barriers to separate people from each other
  - - using back-to-back or side-to-side working (rather than face-to-face) whenever possible
  - - reducing the number of people each person has contact with by using 'fixed teams or partnering'
- **Social Distancing** - Signage is visible to all guests. When team members are communicating with guests, they must maintain social distancing
- **Music** - throughout all guest areas music should be kept at an acceptable level

- **Managing queues** - Each hotel will look at ways to manage queues / crowds eg: Different entrances / exits / table service only.

- **Waste Management** - All waste will be split into general and recycled. At the end of every shift the team members must dispose of their individual rubbish in the correct bins - ensuring they are wearing the correct PPE

If control measures are implemented and are effective the hazard can be categorised as:

Severity (A)	Minor Injury/Minor Damage (2)	Likelihood (B)	Possible (5)	People (C)	6-50 People (2)
Calculation	Score: 2	X	Score: 5	X	Score: 2
Total Score:	20				
<b>Risk Rating - Medium (20-49)</b>					

**Additional Specific Control Measures:**

- Site specific - public toilets are staff allowed to use.
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Responsible Person Signature:	<b>Emma Underwood</b>	Date:	<b>10/6/2020</b>
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